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Streamline HR with Self-Service Options

IQ BackOffice streamlines and automates your human resources processes by integrating with state-of-the-art, web-based HR and talent management systems that enforce your internal controls and deliver savings of up to 68%. Our solutions support more than 42,000 employees at large, medium and small companies across a variety of industries.

We leverage a web-based HR system to make data available to staff and management in real time, leading to better-informed decision making. The talent management system personalizes recruiting, onboarding, development and transition experiences to motivate your workforce. Both systems are fully integrated with our payroll offerings, ensuring a seamless experience for all users.

With IQ BackOffice, your HR processes are backed by the security and reliability of a global company that handles millions of transactions each year with a 99.97% accuracy rate.

Easier Access to Customized Plans

IQ BackOffice integrates with select automated HR and talent management systems that empower employees and managers by giving them access to self-service applications. With these solutions:

- HR managers can focus on strategic initiatives rather than administrative work
- Employees receive better support and contacts are tracked to resolution
- Implementations move faster by taking advantage of the current infrastructure, reusable software components and experienced implementation teams
- Customized solutions draw on best practices to address unique client requirements
- Clients can leverage our economies of scale
- IQ BackOffice manages system upgrades and maintenance

“Dealing with 1,800 employees and managers in 24 restaurants across the country isn’t easy – but I hear compliment about IQ’s service all the time. This is a big load off my plate, so I can focus on more important things.”

- Chris Gerhke, Director, Human Resources, Grill Concepts, Inc.

IQ BackOffice provides a **full range of human resource administration and management services**

to companies of all sizes. Our solutions scale from narrowly-focused software implementations to complete departmental replacements.

IQ BackOffice’s human resource services include:

- Human resources management
- Human resources information systems (HRIS)
- Payroll management and integration
- Web-based talent management applications

Client-Focused HR Implementation

IQ BackOffice will replicate your current human resources processes in a web-based portal using a combination of Oracle's Application Implementation Method (AIM) and our proprietary Project Management Methodology. Our solutions integrate with your existing infrastructure, making data sharing easy.

Our Training and Change Management consultants work with your human resources staff and other employees to enable a seamless transition. IQ BackOffice will support your human resources program with production, technical support and business continuity services to ensure infrastructure is always available.

Increase Accuracy and Engagement with Talent Management Solutions

IQ BackOffice integrates with talent management software that organizes every phase of the employee life cycle, improving both employee engagement and the accuracy of personnel records. Specific features include:

- Secure, personalized employee portals
- Electronic forms
- Task management tools
- Electronic I-9 verification and archiving
- Secure, reliable and resilient cloud platform
- Dedicated implementation teams

With IQ BackOffice, your human resources department will realize lower costs and a higher quality of service, helping you attract and retain your best employees.

Why IQ BackOffice?

Globe Telecom is the second largest telecommunications provider in the Philippines, with a subscriber base of more than 25 million. After partnering with IQ BackOffice to outsource human resource functions, Globe has seen employee-to-HR interaction times reduced by 80%. All employee calls are resolved within defined service levels, leading to a significant increase in employee satisfaction with Globe's HR services. Globe's HR department now spends more than 50% of its time on more strategic and consultative activities.

About IQ BackOffice

IQ BackOffice is the leading accounting outsourcer, offering 99.97% accuracy and up to 68% savings to companies around the globe. Our accounts payable, accounts receivable, payroll and human resources services leverage your current systems to deliver significant process improvements and faster access to information. Working with IQ BackOffice drives lower costs, better decision-making and stronger financial controls for our clients.

